



# Apex Consulting Enterprises

## About Us:

Apex Consulting Enterprises, LLC is an SBA certified Service-Disabled Veteran-Owned Small Business that is dedicated to delivering exceptional strategy, program management and customer experience solutions. Our mission is to provide innovative, efficient, and impactful services that support our federal leaders, and the health and well-being of our nation's citizens. Our vision is to be the trusted partner of choice for federal and state/local agencies, renowned for our innovative solutions, and unwavering commitment to advancing federal program delivery. Our values are our commitment to excellence, integrity, client focus and innovation.

## Services:

- **Strategy Consulting**
  - We partner with federal health senior leaders to tackle mission-critical challenges and deliver measurable outcomes
  - We provide strategic advisory services that help sharpen decision-making, strengthen operational performance, and achieve mission success
- **Program Management**
  - We manage complex strategic priorities, portfolios, and mission critical initiatives by applying proven program management disciplines, lean six sigma, and continuous process improvement initiatives
  - We deliver end-to-end program management services, integrating governance, stakeholder engagement, training, and communications
- **Customer Experience**
  - We deliver customer and patient experience strategies, leveraging service design, journey mapping, and human-centered design to improve access, engagement, and outcomes
  - We conduct data-driven surveys, interviews, and focus groups to capture the voice of patients, clinicians, staff, and stakeholders that enhance satisfaction, trust, and service delivery

## Contact Us:

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**Company Name:** Apex Consulting Enterprises, LLC

**Company Type:** Limited Liability Corporation (LLC)

**Company Founded:** 2024

**DUNS Number:** 119295247

**CAGE Code:** 9XAU8

**UEI:** MD25KCKJGMP9

**Socioeconomic Status:** Service-Disabled Veteran Owned Small Business (SDVOSB)

**Small Business Size Standard:** \$34M

**NAICS Codes:** 541611 (Administrative Management and General Consulting Services), 541613 (Marketing Consulting Services), 541618 (Other Management Consulting Services), 541690 (Other Scientific and Technical Consulting Services), 541990 (All Other Professional, Scientific, and Technical Services), 611430 (Professional and Management Development Training)



Jacob B. Gadd, M.B.A., is the Founder and CEO of Apex Consulting Enterprises, LLC. Jacob is a health care strategic advisor with 15+ years of Department of Veterans Affairs (VA) leadership, operations, health care, policy, congressional / legislative experience.